

JOHN BERRY BIDDLE

Enterprise Infrastructure & Technology Operations Leader

Cloud • Platform Engineering • Disaster Recovery • Technology Strategy

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EXECUTIVE SUMMARY

Enterprise technology leader with 20 years of experience leading global IT operations, cloud transformation, disaster recovery, and infrastructure modernization. Trusted advisor to executive leadership with a proven record of aligning technology strategy with business objectives, developing high-performing teams, and delivering resilient, scalable platforms that enable long-term organizational growth.

EXECUTIVE HIGHLIGHTS

- Leadership of global enterprise infrastructure supporting approximately 5,000 employees
- Six years leading and developing high-performing infrastructure engineering teams
- Led enterprise migration from Citrix Virtual Apps & Desktops to Azure Virtual Desktop
- Directed enterprise-wide recovery following a ransomware incident
- Executive partner on cloud strategy, resiliency, and infrastructure modernization
- Led technology planning for mergers, acquisitions, and divestitures
- Directed global VMware platform modernization
- Negotiated strategic vendor agreements that advanced enterprise technology initiatives

CORE COMPETENCIES

Enterprise Infrastructure • Azure • AWS • VMware • Disaster Recovery • IT Operations • Cloud Migration • Infrastructure Strategy • Executive Leadership • Vendor Management • Storage • Identity • Networking • Business Continuity • Team Development

PROFESSIONAL EXPERIENCE

EBSCO Industries, Inc. | Manager, Infrastructure Operations 2020–Present

- Led enterprise infrastructure operations, providing strategic direction across cloud, virtualization, disaster recovery, enterprise identity, and core infrastructure services.
- Partnered with executive leadership to define infrastructure strategy, technology roadmaps, and cloud adoption initiatives aligned with business objectives.
- Led the enterprise migration from Citrix Virtual Apps & Desktops to Azure Virtual Desktop, modernizing end-user computing and positioning the organization for continued cloud adoption.
- Directed enterprise-wide recovery following a ransomware incident, restoring critical business services while strengthening organizational resilience and disaster recovery capabilities.
- Directed the global VMware platform modernization initiative with minimal operational disruption.
- Led infrastructure planning and execution for mergers, acquisitions, and divestitures, ensuring seamless technology integration and separation.
- Negotiated strategic vendor agreements supporting enterprise infrastructure modernization and operational efficiency.
- Mentored and developed infrastructure engineers through coaching, succession planning, and leadership development.

EBSCO Industries, Inc. | Infrastructure Engineer 2014–2020

- Designed enterprise virtualization, storage, backup, and cloud solutions.
- Implemented VMware, Red Hat virtualization, Citrix, AWS backup, and modernization initiatives.
- Evaluated emerging technologies to improve scalability and operational efficiency.

SouthernCare, Inc. | System Administrator 2009–2014

- Led server, Active Directory, virtualization, storage, and infrastructure modernization supporting 70+ locations.

BioHorizons Implant Systems | IT Network Technician 2006–2009

- Provided enterprise desktop, server, networking, telecommunications, and vendor support.

EDUCATION

Bachelor of Science in Commerce & Business Administration

University of Alabama

Major: Business Management | Minor: Computer Science

CERTIFICATIONS

- ITIL 4 Foundation
- LAN-WAN Technologies for VoIP Systems
- Mitel 3300 IP Communications Platform Primer
- Mitel 3300 IP Communications Platform Installation & Maintenance